

# ***ANNUAL REPORT***

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IDAHO PUBLIC  
UTILITIES COMMISSION

OF CTL-T

CTC Telecom, Inc.

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**NAME**

PO Box 88, Cambridge, ID 83610

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**ADDRESS**

TO THE

**IDAHO PUBLIC**

**UTILITIES COMMISSION**

FOR THE

YEAR ENDED December 31, 2008



## ACCOUNTANT'S COMPILATION REPORT

The Board of Directors  
CTC Telecom, Inc.  
Cambridge, Idaho 83610

We have compiled the accompanying balance sheets of CTC Telecom, Inc. as of December 31, 2008 and 2007, and the related income and retained earnings statement for the year ended December 31, 2008, included in the accompanying prescribed form, in accordance with Statements on Standards for Accounting and Review Services issued by the American Institute of Certified Public Accountants. We have also compiled the supplementary information, except for pages 1, 2, 18, 19, and 20.

Our compilation was limited to presenting in the form prescribed by the Idaho Public Utilities Commission information that is the representation of management. We have not audited or reviewed the financial statements referred to above and, accordingly, do not express an opinion or any other form of assurance on them.

These financial statements and the supplementary information are presented in accordance with the requirements of the Idaho Public Utilities Commission, which differ from generally accepted accounting principles. Accordingly, the financial statements and supplementary information are not designed for those who are not informed about such differences.

The information contained on pages 1, 2, 18, 19, and 20 has not been audited, reviewed, or compiled by us, and, accordingly, we assume no responsibility for that information.

*Kiesling Associates LLP*

Colorado Springs, CO  
April 28, 2009

**ANNUAL REPORT OF SMALL TELEPHONE COMPANIES TO  
THE IDAHO PUBLIC UTILITIES COMMISSION  
FOR THE YEAR ENDING DECEMBER 31, 2008**

**COMPANY INFORMATION**

Exact name of utility: CTC Telecom, Inc.  
 Address of principal office: P.O. Box 69, 130 Superior St., Cambridge, ID 83610  
 Telephone Number (Area Code 208) 257-3314  
 Cities or towns served: Hidden Springs, ID, Boise

Name and title of officer having custody of the general corporate books of account:  
Richard Wiggins, President

Address of office where corporate books are kept and phone number:  
P.O. Box 69, 130 Superior St., Cambridge, ID 83610, (208) 257-3314

Organized under the laws of the State of: Idaho

Date of organization: 17-Feb-98

Form of organization (proprietorship, association, corporation): Corporation

If a Subchapter S Corporation, please specify: \_\_\_\_\_

Name and address of controlling company, if any: Cambridge Telephone Company, Inc.  
P.O. Box 69, 130 Superior St., Cambridge, ID 83610

Names of affiliated companies. Give address and description of businesses: Cambridge Telephone Company, Inc.  
P.O. Box 69, 130 Superior St., Cambridge, ID 83610-Telecommunications Service;  
CTC Construction, LLC P.O. Box 88, Cambridge, ID 83610-Construction Services

**OFFICERS**

Report below the title, name and office address of each general officer of the utility at the end of the year. If there were any changes during the year, show the name, title, and address of the previous officer and the date of change.

<b>Title</b>	<b>Name</b>	<b>Address</b>
President	Richard Wiggins	1745 Fairview Ave., Weiser, ID 83672
Vice President	Kermit Wiggins	P.O. Box 69, Cambridge, ID 83610
Secretary	Kristie Kanady	P.O. Box 353, Cambridge, ID 83610
Treasurer	Joana Wiggins	P.O. Box 69, Cambridge, ID 83610

**DIRECTORS**

List the name of each person who was a member of the Board of Directors at any given time during the year: (Fees related to meetings only.)

Name and Address	Term Expired or Current Term Will Expire	Meetings Attended This year	Fees Paid During Year
Richard Wiggins			
P.O. Box 69, Cambridge,	ID 83610 Indefinite	1	None
Kermit Wiggins			
P.O. Box 69, Cambridge,	ID 83610 Indefinite	1	None
Kristie Kanady			
P.O. Box 353, Cambridge,	ID 83610 Indefinite	1	None
Joana Wiggins			
P.O. Box 69, Cambridge,	ID 83610 Indefinite	1	None
Name of Chairman of the Board: <u>Richard Wiggins</u>			
Name of Secretary (or Clerk) of Board: <u>Kristie Kanady</u>			
Number of Meetings of the Board during the year: <u>1</u>			

**MANAGERS**

List the name of each person who performed management duties for the Company during the year, and the total wages and bonuses paid to those persons: (Do not include Director fees in these amounts.)

Name	Title	Wages and Bonuses Paid
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____



**BALANCE SHEET**  
**Assets and Other Debits**

Title of Account	Balance Beginning of Year	Balance at End of Year	Increase or (Decrease)
<b>Current Assets</b>			
1120 Cash and Equivalents			
1130 Cash	50	8,899	8,849
1140 Special Cash Deposits			-
1150 Working Cash Advances			-
1160 Temporary Investments			-
1180 Telecommunications Accts. Receivable	7,400	5,918	(1,482)
1181 Accts. Rec. Allow. - Telecommunications			-
1190 Other Accounts Receivable	64,777	24,135	(40,642)
1191 Accounts Receivable Allow. - Other			-
1200 Notes Receivable			-
1201 Notes Receivable Allowance			-
1210 Interest & Dividends Receivable			-
1220 Material and Supplies	20,561	28,934	8,373
1280 Prepayments			-
1290 Prepaid Rents	7,200	-	(7,200)
1300 Prepaid Taxes			-
1310 Prepaid Insurance			-
1320 Prepaid Directory Expenses			-
1330 Other Prepayments			-
1350 Other Current Assets			-
<b>Noncurrent Assets</b>			
1401 Investment in Affiliated Companies			-
1402 Investment in Nonaffiliated Companies	195,081	198,970	3,889
1406 Nonregulated Investments			-
1407 Unamortized Debt Issuance Expense			-
1408 Sinking Funds			-
1410 Other Noncurrent Assets	70,278	70,278	-
1438 Deferred Maintenance & Retirements			-
1439 Deferred Charges	7,900	7,900	-
1500 Other Jurisdiction Assets - Net			-
<b>Property, Plant and Equipment</b>			
2001 Telecommunications Plants in Service	4,486,386	4,611,816	125,430
2002 Prop. Held for Future Telecom. Use			-
2003 Telecom. Plant under Constr. - Short Term	-		-
2004 Telecom. Plant under Constr. - Long Term			-
2005 Telecom. Plant Adjustment			-
2006 Nonoperating Plant			-
2007 Goodwill			-
<b>Depreciation and Amortization Accounts</b>			
3100 Accumulated Depreciated	(1,980,190)	(2,274,437)	(294,247)
3200 Accum. Depre. - Held for Future Use			-
3300 Accumulated Depreciation - Nonoperating			-
3400 Accumulated Amortization - Tangible			-
3410 Accum. Amort. - Capitalized Leases			-
3420 Accum. Amort. - Leasehold Improvements	-		-
3500 Accumulated Amortization - Intangible			-
3600 Accumulated Amortization - Other			-
<b>TOTAL ASSETS</b>	<b>2,879,443</b>	<b>2,682,413</b>	<b>(197,030)</b>

**BALANCE SHEET**  
**Liabilities & Stockholders' Equity**

Title of Account	Balance Beginning of Year	Balance at End of Year	Increase or (Decrease)
<b>Current Liabilities</b>			
4010 Accounts Payable	1,537,439	736,299	(801,140)
4020 Notes Payable			-
4030 Advance Billings and Payments	91,369	84,041	(7,328)
4040 Customer Deposits			-
4050 Current Maturities - Long -Term Debt	241,667	241,667	-
4060 Current Maturities - Capital leases			-
4070 Income Taxes - Accrued			-
4080 Other Taxes - Accrued	14,992	15,164	172
4100 Net Current Defer. Oper. Income Taxes			-
4110 Net Current Defer. Nonoper. Income Taxes			-
4120 Other Accrued Liabilities	8,223	3,703	(4,520)
4130 Other Current Liabilities			-
<b>Long-Term Debt</b>			
4210 Funded Debt	987,648	745,981	(241,667)
4220 Premium on Long-Term Debt			-
4230 Discount on Long-Term Debt			-
4240 Reacquired Debt			-
4250 Obligations Under Capital Leases			-
4260 Advances from Affiliated Companies			-
4270 Other Long-Term Debt			-
<b>Other Liabilities &amp; Deferred Credits</b>			
4310 Other Long-Term Liabilities			-
4320 Unamort. Oper. Invest. Tax Credits - Net			-
4330 Unamort. Nonoper. Invest. Tax Credits - Net			-
4340 Net Noncurrent Defer. Oper. Income Taxes	45,883	10,684	(35,199)
4350 Net Noncur. Defer. Nonoper. Income Taxes	4,777	3,924	(853)
4360 Other Deferred Credits	107,747	59,783	(47,964)
4370 Other Juris. Liab. & Def. Credits - Net			-
<b>Stockholders' Equity</b>			
4510 Capital Stock	100,000	100,000	-
4520 Additional Paid-In Capital	900,000	1,900,000	1,000,000
4530 Treasury Stock			-
4540 Other Capital			-
4550 Retained Earnings	(1,160,302)	(1,218,833)	(58,531)
<b>TOTAL LIAB. &amp; OTHER CREDITS</b>	<b>2,879,443</b>	<b>2,682,413</b>	<b>(197,030)</b>

**ANALYSIS OF TELECOMMUNICATIONS PLANT IN SERVICE**

**TOTAL Company Basis**

**Analysis of Telecommunications Plant in Service**

	Balance Beginning of Year	Additions During year	Plant Retired or Sold	Transfers and Adjustments	Balance End of Year
2111 Land	57,586				57,586
2112 Motor Vehicles	64,600	29,606			94,206
2113 Aircraft	-				-
2114 Special Purpose Vehicles	-				-
2115 Garage Work Equipment	-				-
2116 Other Work Equipment	-				-
2121 Buildings	524,014				524,014
2122 Furniture	335				335
2123 Office Equipment	-				-
2124 General Purpose Computers	18,748				18,748
2211 Analog Electronic Switching	-		(70,422)		-
2212 Digital Electronic Switching	835,916	18,716			784,210
2215 Electro-Mechanical Switching	-				-
2220 Operator Systems	-				-
2231 Radio Systems	-				-
2232 Circuit Equipment	1,232,557	13,939			1,246,496
2311 Station Apparatus	-				-
2321 Customer Premises Wiring	-				-
2341 Large Private Branch Exchanges	-				-
2351 Public Telephone Terminal Equipment	-				-
2362 Other Terminal Equipment	-				-
2411 Poles	-				-
2421 Aerial Cable	-				-
2422 Underground Cable	-				-
2423 Buried Cable	1,609,518	140,515	(6,117)		1,743,916
2424 Submarine Cable	-				-
2426 Intrabuilding Network Cable	-				-
2431 Aerial Wire	-				-
2441 Conduit Systems	13,365				13,365
2681 Capital Leases	-				-
2682 Leasehold Improvements	-			(807)	-
1410 Internet	129,747				128,940
<b>TOTAL PLANT ACCOUNTS</b>	<b>4,486,386</b>	<b>202,776</b>	<b>(76,539)</b>	<b>(807)</b>	<b>4,611,816</b>

**ANALYSIS OF TELECOMMUNICATIONS PLANT ACCOUNTS**  
**IDAHO Operations Only**

**Analysis of Telecommunications Plant in Service**

	Balance Beginning of Year	Additions During Year	Plant Retired or Sold	Transfers and Adjustments	Balance End of Year
2111 Land		SAME AS TOTAL COMPANY			
2112 Motor Vehicles					
2113 Aircraft					
2114 Special Purpose Vehicles					
2115 Garage Work Equipment					
2116 Other Work Equipment					
2121 Buildings					
2122 Furniture					
2123 Office Equipment					
2124 General Purpose Computers					
2211 Analog Electronic Switching					
2212 Digital Electronic Switching					
2215 Electro-Mechanical Switching					
2220 Operator Systems					
2231 Radio Systems					
2232 Circuit Equipment					
2311 Station Apparatus					
2321 Customer Premises Wiring					
2341 Large Private Branch Exchanges					
2351 Public Telephone Terminal Equipment					
2362 Other Terminal Equipment					
2411 Poles					
2421 Aerial Cable					
2422 Underground Cable					
2423 Buried Cable					
2424 Submarine Cable					
2426 Intrabuilding Network Cable					
2431 Aerial Wire					
2441 Conduit Systems					
2681 Capital Leases					
2682 Leasehold Improvements					
2690 Intangibles					
<b>TOTAL PLANT ACCOUNTS</b>					

**ANALYSIS OF ENTRIES IN ACCUMULATED DEPRECIATION**  
Account 3100

Analysis of Entries in Accumulated Depreciation	TOTAL Company Basis			Credits During Year	Retirements and Adjustments	Balance End of Year
	Balance Beginning of Year	Depreciation Rate*				
2112 Motor Vehicles	64,600	20.00%				64,600
2113 Aircraft	-					-
2114 Special Purpose Vehicles	-					-
2115 Garage Work Equipment	-					-
2116 Other Work Equipment	-					-
2121 Buildings	151,977	3.00, 5.00%	24,198		176,175	
2122 Furniture	168	12.50%	42		210	
2123 Office Equipment	-				-	
2124 General Purpose Computers	13,825	20.00%	3,750		17,575	
2211 Analog Electronic Switching	-				-	
2212 Digital Electronic Switching	425,019	12.00%	100,882	(70,422)	455,479	
2215 Electro-Mechanical Switching	-				-	
2220 Operator Systems	-				-	
2231 Radio Systems	-				-	
2232 Circuit Equipment	699,429	10%, 12.50%	131,142		830,571	
2311 Station Apparatus	-				-	
2321 Customer Premises Wiring	-				-	
2341 Large Private Branch Exchanges	-				-	
2351 Public Telephone Terminal Equipment	-				-	
2362 Other Terminal Equipment	-				-	
2411 Poles	-				-	
2421 Aerial Cable	-				-	
2422 Underground Cable	-				-	
2423 Buried Cable	504,751	8.00%	98,073	(6,117)	596,707	
2424 Submarine Cable	-				-	
2426 Intrabuilding Network Cable	-				-	
2431 Aerial Wire	-				-	
1410 Internet	112,134	10.00%	11,831		123,965	
2441 Conduit Systems	8,287	8.00%	868		9,155	
<b>TOTAL</b>	<b>1,980,190</b>		<b>370,786</b>	<b>(76,539)</b>	<b>2,274,437</b>	

\*Please list individual depreciation rate for each account.

**ANALYSIS OF ENTRIES IN ACCUMULATED DEPRECIATION**  
Account 3100

**IDAHO Operations Only**

	Balance Beginning of Year	Depreciation Rate*	Credits During Year	Retirements and Adjustments	Balance End of Year
<b>Analysis of Entries in Accumulated Depreciation</b>					
2112 Motor Vehicles		SAME AS TOTAL COMPANY			
2113 Aircraft					
2114 Special Purpose Vehicles					
2115 Garage Work Equipment					
2116 Other Work Equipment					
2121 Buildings					
2122 Furniture					
2123 Office Equipment					
2124 General Purpose Computers					
2211 Analog Electronic Switching					
2212 Digital Electronic Switching					
2215 Electro-Mechanical Switching					
2220 Operator Systems					
2231 Radio Systems					
2232 Circuit Equipment					
2311 Station Apparatus					
2321 Customer Premises Wiring					
2341 Large Private Branch Exchanges					
2351 Public Telephone Terminal Equipment					
2362 Other Terminal Equipment					
2411 Poles					
2421 Aerial Cable					
2422 Underground Cable					
2423 Buried Cable					
2424 Submarine Cable					
2426 Intrabuilding Network Cable					
2431 Aerial Wire					
2441 Conduit Systems					
<b>TOTAL</b>					

\*Please list individual depreciation rate for each account.

## INVESTMENTS

Report below the investments in Accounts 1401, 1402 and 1406. Identify each investment as to the account in which included. Minor amounts in Account 1406 may be grouped by classes.

<u>Description</u>	<u>Date Acquired</u>	<u>Book Cost of Investments Disposed of This year</u>	<u>Book Cost of Investments Held at End of Year</u>
CoBank patronage	various		89,770
Info USA Stock	11/27/2002		109,200
<b>Totals</b>			<b>198,970</b>

## RECEIVABLES

Itemize amounts show in Accounts 1180, 1190 and 1200. For notes receivable list each note separately and include the maturity date and interest rate. Minor amounts in Account 1210 may be combined.

<u>Name of Company</u>	<u>Amount at End of Year</u>	
	<u>Notes Receivable</u>	<u>Accounts Receivable</u>
Customer accounts receivable		7,218
Interexchange carriers		2,184
CoBank		7,222
Miscellaneous		13,429
<b>Totals</b>		<b>30,053</b>

**NOTES PAYABLE**

For Notes Payable, list each note separately and include the maturity date and interest rate.

<u>Name of Creditor</u>	<u>Date of Note</u>	<u>Interest Rate</u>	<u>Due Date</u>	<u>Face Amount</u>
NONE				
<b>Totals</b>				

**ACCOUNTS PAYABLE**

Report below all Accounts Payable amounting to more than \$100.00

<u>Name of Creditor</u>	<u>Amount</u>
Cambridge Telephone Company	699,671
Hill & Welch	5,950
Kiesling Associates LLP	3,656
USAC	4,352
Zone Telecom	10,465
Qwest	7,223
Other, Various	4,982
<b>Totals</b>	<b>736,299</b>





**INCOME & RETAINED EARNINGS STATEMENT**

Item	Total Company	Idaho Only
Total Operating Income (from page 15)	648,423	Same as
Total Operating Expenses (from page 17)	1,076,143	total company
7100 Other Operating Income and Expense		
7210 Operating Investment Tax Credits-Net		
7220 Operating Federal Income Taxes		
7230 Operating State and Local Income Taxes		
7240 Operating Other Taxes	30,327	
7250 Provision for Deferred Operating Income Taxes-Net	(36,052)	
7200 Operating Taxes (Total)	(5,725)	
7310 Dividend Income	11,111	
7320 Interest Income		
7330 Income from Sinking and Other Funds		
7340 Allowance for Funds Used During Construction	3,530	
7350 Gains/Losses from the Disposition of Certain Property		
7360 Other Nonoperating Income		
7370 Special Charges	(165)	
7300 Nonoperating Income and Expense	14,476	
7410 Nonoperating Investment Tax Credits-Net		
7420 Nonoperating Federal Income Taxes		
7430 Nonoperating State and Local Income Taxes		
7440 Nonoperating Other Taxes		
7450 Provision for Deferred Nonoperating Income Taxes-Net		
7400 Nonoperating Taxes	-	
7510 Interest on Funded Debt	67,591	
7520 Interest Expense-Capital Leases		
7530 Amortization of Debt Issuance Expense		
7540 Other Interest Deductions		
7500 Interest and Related Items	67,591	
7610 Extraordinary Income Credits		
7620 Extraordinary Income Charges		
7630 Current Income Tax Effect of Extraordinary Items-Net		
7640 Provision for Deferred Income Tax Effect of Extraordinary Items-Net		
7600 Extraordinary Items		
7910 Income Effect of Jurisdictional Ratemaking Differences-Net		
7990 Nonregulated Net Income	416,579	
<b>AMOUNT TRANSFERRED TO RETAINED EARNINGS</b>	<b>(58,531)</b>	

**OPERATING REVENUES**

Item	Total Company	Idaho Only
<b>Local Network Services Revenues</b>		
5001 Basic Area Revenue	239,353	Same as
5002 Optional Extended Area Revenue		total company
5003 Cellular Mobile Revenue		
5004 Other Mobile Services Revenue		
5010 Public Telephone Revenue		
5040 Local Private Line Revenue		
5050 Customer Premises Revenue		
5060 Other Local Exchange Revenue	81,992	
5069 Other Local Exchange Settlements		
<b>Network Access Services Revenues</b>		
5081 End User Revenue (SLC)	43,973	
5082 Switched Access Revenue (Interstate)	14,603	
5083 Special Access Revenue		
5084 State Access Revenue (Intrastate)	13,060	
<b>Long Distance Network Services Revenues</b>		
5100 Long Distance Message Revenue - All	202,724	
<b>Miscellaneous Revenues</b>		
5230 Directory Revenue	2,767	
5240 Rent Revenue	49,195	
5250 Corporate Operations Revenue		
5261 Special Billing Arrangements Revenue		
5262 Customer Operations Revenue		
5263 Plant Operations Revenue		
5264 Other Incidental Regulated Revenue	758	
5269 Other Revenue Settlements		
5270 Carrier Billing & Collection Revenue		
<b>Uncollectible Revenues</b>		
5301 Uncollectible Revenue - Telecommunications	(2)	
5302 Uncollectible Revenue - Other		
<b>TOTAL OPERATING REVENUES</b>	<b>648,423</b>	

Please identify the following revenues:

NECA USF \$ NONE. To what account were they booked?

State USF \$ NONE. To what account were they booked?

**OPERATING REVENUES**

Item	Total Company	Idaho Only
<b>Plant Specific Operations Expense</b>		
6110 Network Support Expenses		Same as
6112 Motor Vehicle Expense	8,004	total company
6113 Aircraft Expense		
6114 Special Purpose Vehicles Expense		
6115 Garage Work Equipment Expense		
6116 Other Work Equipment Expense		
6120 General Support Expenses		
6121 Land and Building Expenses	35,000	
6122 Furniture and Artworks Expense		
6123 Office Equipment Expense		
6124 General Purpose Computers Expense	14,069	
6210 Central Office Switching Expenses		
6211 Analog Electronic Expense		
6212 Digital Electronic Expense	66,826	
6215 Electro-Mechanical Expense		
6220 Operators System Expense		
6230 Central Office Transmission Expenses		
6231 Radio Systems Expense		
6232 Circuit Equipment Expense	126,549	
6310 Information Origination/Termination Expense		
6311 Station Apparatus Expense		
6341 Large Private Branch Exchange Expense		
6351 Public Telephone Terminal Equipment Expense		
6362 Other Terminal Equipment Expense		
6410 Cable and Wire Facilities Expenses		
6411 Pole Expense		
6421 Aerial Cable Expense		
6422 Underground Cable Expense		
6423 Buried Cable Expense	17,278	
6424 Submarine Cable Expense		
6425 Deep Sea Cable Expense		
6426 Intrabuilding Network Cable Expense		
6431 Aerial Wire Expense		
6441 Conduit Systems Expense		
<b>TOTAL PLANT SPECIFIC OPERATIONS EXPENSE</b>	<b>267,726</b>	

**OPERATING REVENUES**

Item	Total Company	Idaho Only
<b>Plant Nonspecific Operations Expense</b>		
6510 Other Property/Plant/Equipment Expenses		Same as
6511 Property Held for Future Telecomm. Use Expenses		total company
6512 Provisioning Expense		
6530 Network Operations Expense		
6531 Power Expense	686	
6532 Network Administration Expense	5,150	
6533 Testing Expense	65	
6534 Plant Operations Administration Expense		
6535 Engineering Expense	1,427	
6540 Access Expense	166,642	
6560 Depreciation and Amortization Expenses	370,786	
6561 Depreciation Expense-Telecom. Plant in Service		
6562 Depreciation Expense-Property Held for Future Use		
6563 Amortization Expense - Tangible		
6564 Amortization Expense - Intangible		
6565 Amortization Expense - Other		
<b>Total Plant Nonspecific Operations Expenses</b>	<b>544,756</b>	
<b>Customer Operations Expense</b>		
6610 Marketing	33,341	
6611 Product Management		
6612 Sales		
6613 Product Advertising		
6620 Services		
6621 Call Completion Services		
6622 Number Services	701	
6623 Customer Services	137,864	
<b>Total Customer Operations Expense</b>	<b>171,906</b>	
<b>Corporate Operations Expense</b>		
6710 Executive and Planning		
6711 Executive	9,237	
6712 Planning		
6720 General and Administrative		
6721 Accounting and Finance	38,222	
6722 External Relations	108	
6723 Human Resources		
6724 Information Management		
6725 Legal	22,383	
6726 Procurement		
6727 Research and Development		
6728 Other General and Administrative	21,805	
6790 Provision for Uncollectible Notes Receivable		
<b>Total Corporate Operations Expense</b>	<b>91,755</b>	
<b>TOTAL OPERATING EXPENSES</b>	<b>1,076,143</b>	



**NUMBER OF CALLS COMPLETED BY CUSTOMERS DURING (Year) 2007**

Local Exchange	Average # of Customer Lines in Use	Local Calls		Toll Calls Originated (Total of all Carriers)			Avg./ Line
		Number (1000s)	Avg./ Line	Intrastate	Interstate	Total	
1 229	822			21,944	205,188	227,132	276
2							
3							
4							
5							
6							
7							
8							
9							
10							
11							
12							
13							
14							
15							
16							
17							
18							

See Accountant's Compilation Report

**CUSTOMER RELATIONS RULES COMPLIANCE**

Rule IDAPA 31.21.01.603  
Rule IDAPA 31.41.01.105

Please provide copies of:

Summary of Customer Relations Rules for Telephone Corporations

Idaho Telephone Solicitation Act Notification

Method of Notification:

Mailed separately to customers Yes X No \_\_\_\_\_

Included in directory Yes \_\_\_\_\_ No X

Date of notification 4/1/2008

Alternate method of notification N/A

Rule IDAPA 31.41.01.403.02

Record of Complaints:

Number received by Company 17

Category of complaints (if known):

Deposit Disputes \_\_\_\_\_

Charges on Bill 8

Denial/Termination \_\_\_\_\_

Quality or Availability  
of Service \_\_\_\_\_

Carrier Selection/Assignment \_\_\_\_\_

Miscellaneous 9

Rev 3/02

CERTIFICATE

State of Idaho )  
 ) ss  
County of Washington )

WE, the undersigned RICHARD WIGGINS

and \_\_\_\_\_

of the CTC TELECOM, INC. utility

on our oath do severally say that the foregoing return has been prepared under our direction, from the original books, papers, and records of said utility; that we have carefully examined same, and declare the same to be a correct statement of the business affairs of said utility for the period covered by the return in respect to each and every matter and thing therein set forth, to the best of our knowledge, information and belief.

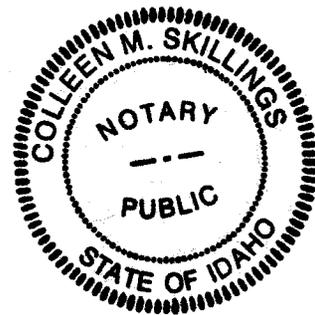
Richard Wiggins  
(Chief Officer)

Richard Wiggins  
(Officer in Charge of Accounts)

Subscribed and Sworn to Before Me this 29 day of April, (Year) 2009.

Colleen M. Skillings  
Notary Public

My Commission expires 7/1, (Year) 2010.



Rev 3/02